



Victorian Commission for
Gambling and Liquor Regulation

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10 December 2018

Our ref: CD/18/36156

Ms Michelle Fielding
Group General Manager – Regulatory and Compliance
Crown Resorts Limited
8 Whiteman Street
SOUTHBANK VIC 3006

Dear Ms Fielding

Sixth Casino Review Recommendations

I refer to our informal discussion post the tripartite meeting held on 29 November 2018 in relation to the Sixth Casino Review Report recommendations (the recommendations), and my undertaking to document key dates in relation to progressing the closure of the recommendations.

I confirm the following agreed actions arising from the meeting and our discussion:

- a) In relation to recommendation 1, the VCGLR suggests that, in addition to the review undertaken for Crown Melbourne Limited, Crown also review the qualifications of Crown Resorts Limited committee chairs set out in the charters, and ensure that the appointees' actual qualifications match.
- b) Crown to provide details on how it has satisfied the completion of recommendations 1 and 2 by 17 December 2018. It is noted that both these recommendations are due for completion on 1 January 2019.
- c) Crown to provide details of how it will address completing each recommendation four months before the due date. This applies to all recommendations other than 1 and 2.
- d) Crown to provide the first update on all recommendations by 1 January 2019.
- e) Crown to provide quarterly updates on all recommendations thereafter.

A schedule of key dates regarding the Sixth Casino Review recommendations is enclosed.

Please do not hesitate to contact Rowan Harris, Principal Major Licence Officer on [REDACTED] or email: [REDACTED] should you have any enquiries.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jason Cremona'.

Jason Cremona
Manager, Licence Management and Audit

Enc.

Sixth Casino Review Recommendations – Schedule of key dates

December 2018

Number	Recommendation	Due date	Details of meeting the Commission's expectations in completing recommendation (Due dates)	Quarterly updates for all recommendations (Due dates)
1	Corporate Governance and Risk	1 January 2019	17 December 2018	1 January 2019
2	"	"	"	1 April 2019
3	"	1 July 2019	1 March 2019	1 July 2019
4	Regulatory Compliance	1 July 2019	"	1 October 2019
5	"	Annual	Not applicable	1 January 2020
6	Responsible gambling	1 January 2020	1 September 2019	1 April 2020
7	"	Ongoing	Not Applicable	1 July 2020
8a	"	1 January 2020	1 September 2019	1 October 2020
8b	"	1 January 2019	17 December 2018	1 January 2021
8b	"	1 January 2020	1 September 2019	1 April 2021
8b	"	1 July 2022	1 March 2022	1 July 2021
9	"	12 months after implementation of the tool	Not applicable	1 October 2021
10	"	1 July 2019	1 March 2019	1 January 2022
11	"	1 July 2019	"	1 April 2022
12	"	1 July 2019	"	1 July 2022
13	"	1 July 2019	"	
14	"	1 July 2019	"	
15	"	Within three months of implementing the new responsible gambling strategy. Regular reports every two months.	Not applicable	
16	"	Within three months of implementing the strategy	Not applicable	
17	Money Laundering	1 July 2019	1 March 2019	
18	Applications for Approvals	Ongoing	Not applicable	
19	Integrity exclusion orders	1 July 2019	1 March 2019	
20	Review of implementation of recommendations	Between November 2019 and March 2020	Not applicable	