

Key highlights

- Meeting purpose accepted - bringing together key people to identify commonalities and areas to prevent or reduce gambling harm. To identify areas where members can work in concert to achieve positive outcomes.
- Discussion about use of gambling harm terminology and challenges of integrating this narrative.
Action: Foundation and members to consider use of language and clarity around gambling harm. Refinement of language to be continued through specific projects (i.e. Gambling Harm Awareness Week).
- Foundation to provide further information and promotional options on the 100 Day Challenge campaign.
Action: Further information to be provided to members who will promote/circulate information to their organisations/members as appropriate.

Issues and challenges

Key points discussed:

- Gambling Harm nomenclature, language and positioning, industry concerns around clarity on gambling harm and need to increase public understanding of harm noted. Recognition of majority of gamblers doing so without experiencing harm noted as was gambling harm being the focus of the Foundation's public health approach.
- Banking and Financial Services Royal Commission discussed, noting gambling issues associated with credit cards/provision of credit. Discussion led to consideration of future around access to cash, cashless gambling and customer monitoring, with members interested in further discussion on these points.
Action: Discussion on these matters to be maintained and actioned in future meetings.
- National Consumer Protection Framework, including associated challenges for industry in implementation and any potential implications for other gambling forms.
- Best Practice in Addressing Gambling Harm. The Foundation shared an update on recently relaunched 100 Day Challenge campaign (100dc.com.au). Members supportive of this campaign and offered promotional support.

Areas to explore moving forward

A number of areas of interest, focusing on where joint action can effectively prevent or reduce gambling harm.

Three major areas were distilled from this:

- Cashless Gambling/Player Monitoring - Continued discussions in this space seeking to stay ahead of the game and ensure any movement provides best opportunities for the reduction of gambling harm.

- National Consumer Protection Framework - Watching brief to be maintained on implementation, with a particular interest on any implications or future actions for other forms of gambling.
- Best Practices in Addressing Gambling Harm - Continued sharing of examples of effective practices by members and the Foundation. Ongoing work to better address severe gambling harms and improve responses to these harms.

Future meetings

Members committed to additional meetings. The next expected meeting is intended to be held in mid-to-late November 2018.