

Allens

Deutsche Bank Place
 Corner Hunter and Phillip Streets
 Sydney NSW 2000 Australia

GPO Box 50
 Sydney NSW 2001 Australia

Personal
 Information

ABN 47 702 595 758

Allens > < Linklaters

21 April 2021

Mr Craig Philips
 Ms Abigail Gill
 The Solicitors Assisting the Royal Commission
 Into the Casino Operation Licence

Personal Information

Dear Mr Philips and Ms Gill

Royal Commission into the Casino Operator and Licence

We refer to the further letter from the Commissioner to the directors of Crown Melbourne Limited (**Crown**) dated 10 March 2021, and to our letters dated 22 March 2021 and 24 March 2021 concerning that request. We also refer to the Notice to Produce with the reference number NTP-061 concerning the request.

We enclose the following schedules setting out Crown's further response to the questions in the Schedule to the Commissioner's letter (**RFI Schedule**) (which supplement Crown's initial response to the RFI Schedule on 24 March 2021).

Schedule 1

Schedule 1 has been prepared following an analysis of certain files maintained by Crown's Compliance department and sets out Crown's further response to questions 1(a) to (d) and 2 of the RFI Schedule, concerning conduct that would, or might, breach any provision of the *Casino Control Act 1991* (Vic), the *Casino (Management Agreement) Act 1993* (Vic), the *Gambling Regulation Act 2003* (Vic) and the *Gambling Regulations 2015* (Vic) (together, **the Casino Legislation**).

Schedule 2

Schedule 2 sets out Crown's further response to questions 1(e) and (f) and 2 of the RFI Schedule, concerning conduct that would, or might, breach any provision of the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth) and the *Anti-Money Laundering and Counter-Terrorism Financing Rules Instrument 2007*.

We have been instructed to draw to your attention the first entry in Schedule 2, which records a matter that has recently come to the attention of the Crown Resorts Limited board. As is recorded in Schedule 2, the board of Crown Resorts Limited has recently commenced its own urgent investigation in relation to this matter and Crown will update the Commission with findings as this investigation progresses. For completeness, Crown confirms that this matter is also being assessed for actual or potential breaches of the Casino Legislation.

Our Ref MTMM:120999183
 MTMM 514099309v1 120999183 21.4.2021

The Solicitors Assisting the Royal Commission
Into the Casino Operator and Licence

Allens < Linklaters

Schedule 3

Schedule 3 is Crown's initial (and partial) response to questions 7 and 8 in the RFI Schedule, concerning conduct that would, or might, breach any obligation in the Responsible Gambling Code of Conduct.

The first two entries in Schedule 3 concern:

- the presence of self-excluded persons in the Casino; and
- unattended minors being present in the Crown entertainment complex.

On our review of Crown's records, those matters have occurred frequently over the period which is the subject of the questions in the RFI Schedule. For example, it appears that there are thousands of instances of self-excluded persons being present in the Casino throughout the relevant period. These are matters Crown takes seriously. However, given the number of incidents, Crown has not included details of each such incident in its response. It would be happy to provide further information about how it seeks to address these frequently occurring incidences or to provide any further details the Commission may request.

The above schedules are produced in accordance with a requirement to do so under the *Inquiries Act 2014*, in response to NTP-061.

Crown is continuing to prepare further responses to the questions in the RFI Schedule (including to supplement the information included in the enclosed schedules), and will provide those responses as soon as reasonably possible. Crown would be happy to provide any further information about any of the matters set out in this letter or the schedules.

Yours sincerely

Personal Information

Personal Information

Personal Information

Andrew Maher
Partner
Allens

Belinda Thompson
Partner
Allens

Matthew McCarthy
Managing Associate
Allens

Personal Information

Personal Information

Personal Information