

Re: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding [CM-LEGAL.FID240]

From: Jason O'Connor <o'connor>
To: "Debra.Tegoni" [REDACTED]
Date: Wed, 28 Oct 2015 21:10:29 +1100
Attachments: image002.jpg (787 bytes); image004.png (66.32 kB); image010.jpg (715 bytes); image011.png (55.69 kB); image012.jpg (43.66 kB); image013.jpg (1.4 kB); image014.jpg (1.6 kB); image015.jpg (1.77 kB)

Thanks Deb,

Are you still happy with this? By the way, I heard recently that Echo have no limits on their corresponding transactions and are therefore allowing customers to transact much higher values.

Jason O'Connor
Group Executive General Manager - VIP International
Crown Melbourne
[REDACTED]

Sent from my iPad

On 28 Oct 2015, at 6:37 am, Debra Tegoni [REDACTED] wrote:

Hi David,

I confirm that the document you sent through appears to be the same as the hardcopy received in 2012. However, we have been unable to find confirmation from our online searches that the document in fact comprises NABs current terms. Other documentation found online does refer specifically to CUP terms and conditions, which may suggest that more recent merchant terms may exist.

Nonetheless, you have confirmed that any updated terms would have been sent to you, and you have no record of any such update. With that in mind, and with no better information available to us, we must assume that the merchant terms you sent through reflect the most up-to-date version communicated to Crown.

If you do receive updated terms in the future, could you please update your processes to ensure that I am notified as soon as possible.

Thanks very much.

Kind regards

Debra Tegoni | Executive General Manager, Legal & Regulatory Services | Crown Melbourne Limited

[REDACTED] w:
www.crownmelbourne.com.au

<image004.png>

<image010.jpg> Please consider the environment before printing this email

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From: David Stoddart
Sent: Thursday, 8 October 2015 11:45 AM

To: Debra Tegoni
Cc: Marguerite Jobling
Subject: RE: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding [CM-LEGAL.FID240]

Hi Deb

No-one here can recall seeing any updated documents. I just googled and found the attached, but it doesnt say how old it is. It does reference gaming chips (the 2 pages I have attached separately)

Regards,
David Stoddart
General Manager - Commercial
Crown Hotels, Retail and Food & Beverage
8 Whiteman Street Southbank 3006 Melbourne Australia


<image011.png>

<image002.jpg> Please consider the environment before printing this email

From: Debra Tegoni
Sent: Thursday, 8 October 2015 9:45 AM
To: David Stoddart
Cc: Marguerite Jobling
Subject: RE: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding [CM-LEGAL.FID240]

Hi David,

I have looked at the document and will respond to Kate directly (copying you).

In relation to the NAB terms, could you please let me know how you are going with the issues we discussed, as we cannot confirm changes to the Main Cage policy without knowing the current status of the NAB terms. Please let me know if you would like Marguerite to set up a time for us to meet.

Thanks.

Kind regards

Debra Tegoni | Executive General Manager, Legal & Regulatory Services | Crown Melbourne Limited

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From: David Stoddart
Sent: Tuesday, 6 October 2015 11:08 AM
To: Debra Tegoni
Cc: Marguerite Jobling
Subject: FW: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding

Hi Deb

See request below. Please let me know how you would like to proceed.

Regards,

David Stoddart
 General Manager - Commercial
 Crown Hotels, Retail and Food & Beverage
 8 Whiteman Street Southbank 3006 Melbourne Australia


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<image002.jpg> Please consider the environment before printing this email

From: Kate Pickering
Sent: Thursday, 1 October 2015 10:01 AM
To: David Stoddart
Subject: RE: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding

Good morning David,

Phillip has requested that Legal be the approver for this (seeing they requested the below changes).
 If you could advise who the approver is once Legal have reviewed the linked document, that would be appreciated: http://compass/sites/hotels/Documents/Front Office Supervisor specific Work Instructions/Main Cage purchase_CT only.doc

As discussed, the below changed have been made:

- The title of the document is now: How to Process a Main Cage Purchase.
- Second line of the Scope section now does not mention Gaming guest it just says hotel guest.

Kind regards,

Kate Pickering
 Rooms Division Training Supervisor
 Crown Towers | Crown Metropol Melbourne | Crown Promenade Melbourne
 8 Whiteman Street Southbank 3006 Melbourne Australia



 <image012.jpg>

<image013.jpg> <image015.jpg>

<image002.jpg> Please consider the

Kind regards,

Kate Pickering
 Rooms Division Training Supervisor
 Crown Towers | Crown Metropol Melbourne | Crown Promenade Melbourne
 8 Whiteman Street Southbank 3006 Melbourne Australia


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<image013.jpg> <image015.jpg>

<image002.jpg> Please consider the environment before printing this email

From: David Stoddart
Sent: Tuesday, 22 September 2015 7:47 AM
To: Kate Pickering
Subject: RE: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding

Thanks, can u please send me a copy when all finalised

Regards,
David Stoddart
General Manager - Commercial
Crown Hotels, Retail and Food & Beverage
8 Whiteman Street Southbank 3006 Melbourne Australia



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From: Kate Pickering
Sent: Monday, 21 September 2015 5:53 PM
To: David Stoddart
Subject: RE: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding

Hi David,
FYI - Ive made the below required changes and will forward back to Philip Batsakis (who is the approver of the work instruction).

With regards to the NAB contract, I thought Karen Peeris may also have something on file seeing she was part of the tender etc (and keeps all of her emails!).

Kind regards,

Kate Pickering
Rooms Division Training Supervisor
Crown Towers | Crown Metropol Melbourne | Crown Promenade Melbourne
8 Whiteman Street Southbank 3006 Melbourne Australia



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From: David Stoddart
Sent: Monday, 21 September 2015 3:59 PM
To: Kate Pickering
Subject: FW: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding

Regards,
David Stoddart
General Manager - Commercial
Crown Hotels, Retail and Food & Beverage
8 Whiteman Street Southbank 3006 Melbourne Australia



[<image011.png>](#)

[<image002.jpg>](#) Please consider the environment before printing this email

From: Debra Tegoni
Sent: Friday, 18 September 2015 1:11 PM
To: David Stoddart
Subject: Main Cage Purchase Hotel Policy - Legally Privileged and Confidential NOT for forwarding

Hi David

As discussed earlier this week, I have reviewed the Main Cage Purchase policy. As I am on leave next week, I thought I would send my changes through to you so that Kate can amend the document on her return.

- The title of the document: delete the word Gaming so that it reads How to Process a Main Cage Purchase for a Hotel Guest.
- Second line of the Scope section: delete the word Gaming and replace with Hotel guest so that it reads request from a Hotel guest.

Please can you get back to me and confirm the matters we discussed regarding NAB and any other bank terms?

Thanks very much.

Kind regards,

Debra Tegoni | Executive General Manager, Legal & Regulatory Services | Crown Melbourne Limited

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