
From: Carol Wu [REDACTED]
To: Roland Theiler
CC: Alfreed Gomez; VIP International Offices; Michael Chen; Jason O'Connor; Phillip Batsakis; Jacinta Maguire (Careri); Darren Harding; Michael Whytcross; Andrew Cairns; Stephen Hancock; Director - International Customer Service; David Stoddart
Sent: 5/12/2013 7:29:33 PM
Subject: Re: China Union Pay Transactions

Dear Roland,
This is good news, no limit is better :)

Regards,
Carol

发自我的 iPhone

在 2013年12月5日, 17:25, "Roland Theiler" [REDACTED] 写道:

We haven't set a limit Alfreed.

Regards
Roland

Roland Theiler | SVP International Business | Crown Melbourne Limited

[REDACTED] | www.crownmelbourne.com.au

On 5 Dec 2013, at 19:54, "Alfreed Gomez" [REDACTED] wrote:

Hi Roland,

Per transaction of A\$500k, and what is the daily limit??

Regards,
Alfreed.

From: Roland Theiler
Sent: Thursday, December 05, 2013 02:52 PM
To: VIP International Offices
Cc: Michael Chen; Jason O'Connor; Phillip Batsakis; Jacinta Maguire (Careri); Darren Harding; Michael Whytcross; Roland Theiler; Andrew Cairns; Stephen Hancock; Director - International Customer Service; David Stoddart
Subject: China Union Pay Transactions

Hi guys

Further to Phil's policy below, please note that we have increased the limit of \$200,000 per day to \$500,000 per transaction for China Union Pay transactions.

Please inform your customers of the ability to use China Union Pay cards at Crown Melbourne. At this stage the facility is not operative at Crown Perth.

Thanks

Regards

Roland

Roland Theiler | SVP International Business | Crown Melbourne Limited

[REDACTED] | www.crownmelbourne.com.au

From: Phillip Batsakis

Sent: Friday, 4 October 2013 4:32 PM

To: Andrew Cairns; Stephen Hancock; Michael Chen; Director - International Customer Service

Cc: Jason O'Connor; Jacinta Maguire (Careri); Roland Theiler; VIP Commercial; Kate Pickering

Subject: Credit and debit card cash out policy

Dear all

Please find attached a updated credit and debit card cash out policy - would greatly appreciate if you could share with your teams as required.

Many thanks

Phil Batsakis

<<Credit and debit card cash out policy (Oct 2013).pdf>>

Phil Batsakis | Commercial Manager - VIP International | Crown Melbourne Limited

8 Whiteman St, Southbank VIC 3006 | [REDACTED]