

**RE: Credit card Drawdown - [REDACTED]**

**From:** Ilonka Verwey [REDACTED]  
**To:** Philip Leong [REDACTED]  
**Cc:** Jason O'Connor [REDACTED], Jenny Sun [REDACTED],  
 Roland Theiler [REDACTED], Michael Chen [REDACTED],  
 Hotel\_Duty\_Managers\_CT [REDACTED]  
**Date:** Thu, 21 May 2015 18:17:17 +1000

Dear All

Actioned. Increments of 5 x 500K & 380K (final amount 2.88K)

Kind regards

Ilonka Verwey  
 Hotel Duty Manager  
 Crown Towers  
 8 Whiteman Street Southbank 3006 Melbourne Australia



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 w-fi, parking & access to the indoor pool  
 \*Terms and conditions apply



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**From:** Ming Cheung  
**Sent:** Thursday, 21 May 2015 5:06 PM  
**To:** Hotel\_Duty\_Managers\_CT  
**Subject:** FW: Credit card Drawdown - [REDACTED]

FYI

**Ming Cheung** | Mahogany Room Service Manager- VIP International | Crown Melbourne Limited

**From:** Philip Leong  
**Sent:** Thursday, May 21, 2015 5:06 PM  
**To:** MSM2  
**Subject:** Fwd: Credit card Drawdown - [REDACTED]

Regards,  
 Philip Leong  
 Vice President  
 Intl Business Operations

Sent from my iPhone

Begin forwarded message:

**From:** Michael Chen [REDACTED]  
**Date:** 21 May 2015 5:04:49 pm AEST  
**To:** Jason O'Connor [REDACTED], Philip Leong  
**Cc:** Jenny Sun [REDACTED], Roland Theiler  
**Subject:** Re: Credit card Drawdown - [REDACTED]

Dear all,

Jason and I are ok with an initial balance of \$2.88m but again accessed in transactions of no more than \$500k each.

Regards,  
Michael

=====  
**Michael H. Chen**  
**President – International Marketing**  
**Crown Limited**

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**From:** Jason O'Connor [REDACTED]  
**Date:** Wednesday, 20 May, 2015 8:10 pm  
**To:** Philip Leong [REDACTED]  
**Cc:** Michael Chen [REDACTED], Jenny Sun [REDACTED], Roland Theiler [REDACTED]  
**Subject:** Re: Credit card Drawdown - [REDACTED]

Further to a call from Jenny, let's allow him an initial balance of \$2m but accessed in transactions of no more than \$500k each.

Sent from my iPhone

On 20 May 2015, at 10:00 pm, Philip Leong [REDACTED] wrote:

Noted with thanks Jason.

Regards,  
Philip Leong  
Vice President  
Intl Business Operations  
[REDACTED]

Sent from my iPhone

On 20 May 2015, at 9:47 pm, Jason O'Connor [REDACTED] wrote:

I checked in with NZ who haven't seen him for some time and remember him as a \$500k occasionally up to \$1m customer.

He is asking for CUP access far greater than we can accommodate. It's too risky.

We can live with \$1m initially and can reassess if that is lost. We can absorb the bank fees.

Let's explore other ways for him to get his money to us.

Sent from my iPhone

On 20 May 2015, at 6:29 pm, Philip Leong [REDACTED] wrote:

Hi Jason,

[REDACTED] called Jenny and said he would like to drawdown from his debit card between AUD10.0M - AUD15.0M for this trip as front money but have requested that we absorb the 1.65% fees. Previous trip, he lost 355K and the interstate team absorbed the 1.65% charges of credit card drawdown. Based on her sources, [REDACTED] have recently been playing much more and have gone up to NZD8.0M level in Skycity.

Please advise your thoughts.

Regards,

**Philip Leong**

<image004.jpg> **Vice President**  
**International Business Operations**  
 8 Whiteman Street, Southbank VIC 3006

w: [www.crownresortsvip.com](http://www.crownresortsvip.com)

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**From:** Jason O'Connor  
**Sent:** Wednesday, 20 May 2015 6:01 PM  
**To:** Philip Leong  
**Cc:** Michael Chen; Indran Subramaniam; Heidi Huang; Peter Lawrence; Mark Walker; Jenny Sun  
**Subject:** Re: Credit card Drawdown - [REDACTED]

Philip

If he satisfies our domicile criteria I'm supportive of an international coding.

Sent from my iPhone

On 20 May 2015, at 5:52 pm, Philip Leong [REDACTED] wrote:

Hi Jason,

Kindly advise if we will be able to convert [REDACTED] status to International and we probably need to discuss further on his coding.  
 His family resides in Adelaide but he spends most of his time in Beijing, China according to Jenny.

Please refer to his previous record on Syco. Patron is planning to visit tomorrow and is expected to conduct a credit card drawdown of AUD2.0M. The last trip in March this year was initiated by Jenny.

Thank you.

Regards,

<image004.jpg> **Philip Leong**  
**Vice President**  
**International Business Operations**  
 8 Whiteman Street, Southbank VIC 3006

w: [www.crownresortsvip.com](http://www.crownresortsvip.com)

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**From:** Jason O'Connor  
**Sent:** Friday, 13 March 2015 10:51 PM  
**To:** Philip Leong  
**Subject:** Re: Credit card Drawdown - [REDACTED]

Thanks Philip.

Sent from my iPhone

On 13 Mar 2015, at 10:35 pm, Philip Leong [REDACTED] wrote:

Hi Jason,

FYI, this is a referral from Jenny Sun.

<image004.jpg> **Philip Leong**  
**Vice President**  
**International Customer Service**



8 Whiteman Street, Southbank VIC 3006

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 Please consider our environment before printing this email.

**From:** Jacinta Maguire (Careri)  
**Sent:** Friday, 13 March 2015 6:36 PM  
**To:** Philip Leong; Jacinta Maguire (Careri); Jason O'Connor  
**Cc:** Peter Lawrence; Chris Cotton; Director - International Customer Service  
**Subject:** Re: Credit card Drawdown - [REDACTED]

Ok by me. Thanks Philip.

Regards  
 Jacinta

Sent from my Samsung GALAXY S5 on the Telstra mobile network

----- Original message -----

**From:** Philip Leong [REDACTED]  
**Date:** 13/03/2015 18:24 (GMT+10:00)  
**To:** "Jacinta Maguire (Careri)" [REDACTED] Jason O'Connor [REDACTED]  
**Cc:** Peter Lawrence [REDACTED] Chris Cotton [REDACTED], Director - International Customer Service [REDACTED]  
**Subject:** Credit card Drawdown - [REDACTED]

Dear Jacinta / Jason,

For your kind review and approval please.

<b>Patron Full Name</b>	[REDACTED]
<b>SYCO Patron ID</b>	[REDACTED]
<b>Estimated date of transaction</b>	13/03/2015
<b>Crown Towers RM</b>	[REDACTED]
<b>Amount requested</b>	500K
<b>Card Number</b>	[REDACTED]
<b>Credit Card</b>	[REDACTED]
<b>Remark</b>	NA

Many thanks!

<image002.jpg> **Philip Leong**  
**Vice President**  
**International Customer Service**  
8 Whiteman Street, Southbank VIC 3006



w. [www.crownresortsvip.com](http://www.crownresortsvip.com)

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<Lu Hong Wei.docx>