

From: Sonja Bauer
Sent: Wed, 31 Mar 2021 19:25:27 +1100
To: Steven Blackburn;Xavier Walsh
Cc: Sonja Bauer
Subject: RC docs- confidential and commercially sensitive
Attachments: CML RC RG Initiatives v1.docx, CML RC Community Contact v1.docx, CML RC VCGLR contact v1.docx, CML RC Alliance meetings.docx, CML RC Community Contact v1.docx, CML RC RGC stats 2015-2019.pdf

Hello,

Further documents....

Attached please find:

Document 1 – CML RC RG Initiatives

A table detailing chronologically initiatives, activates and some engagement in relation to Responsible Gaming at Crown Melbourne since commencing operation in 1994.

Document 2 – CML RC RG other contact

Victorian Responsible Gambling Foundation (VRGF) contact, which is also found in Document 1
Details of engagement with the Australasian Gaming Council

Details relating to the Industry group Australasian Casino Responsible Gaming Forum

Document 3 – CML RC VCGLR contact

Details meetings with the VCGLR in the past five years discussing RG, recollection as best as possible at this point

Document 4 – CML RC Alliance meetings

Details contact with members from the Alliance for Gambling Reform

Document 5 – CML RC Community contact

Details interactions with Gambler's Help et al

Document 6 – CML RC RGC stats 2015 - 1019

Responsible Gaming Centre (RGC) stats of contact

I have just noted this is not inclusive of 2020 and 2021, I will seek amendment to include tomorrow.

The spreadsheets containing the data supporting these stats are available if required.

Still to come are the complaints and the RG information and collateral.

With kind regards,

Sonia Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

W:

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Gambler's/Gambling Help 1800 858 858
Responsible Gaming Centre 1800 801 098

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