

From: Sonja Bauer
Sent: Tue, 18 May 2021 17:46:08 +1000
To: Lonnie Bossi;Xavier Walsh
Cc: Peter Crinis;Steven Blackburn;Chris Reilly;Mark Mackay;Tim Barnett;Karl Bitar;Sonja Bauer
Subject: RE: RG Measures

Hi Lonnie,

Yes, it would be.

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

www.crownmelbourne.com.au www.crownperth.com.au www.crownsydney.com.au



AWARENESS. ASSISTANCE. SUPPORT

Gambler's/Gambling Help 1800 858 858
Responsible Gaming Centre 1800 801 098

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From: Lonnie Bossi [REDACTED]
Sent: Tuesday, 18 May 2021 5:41 PM
To: Xavier Walsh [REDACTED] Sonja Bauer
[REDACTED]
Cc: Peter Crinis [REDACTED] Steven Blackburn
[REDACTED] Chris Reilly [REDACTED] Mark
Mackay [REDACTED] Tim Barnett
[REDACTED] Karl Bitar [REDACTED]
Subject: RE: RG Measures

Hi Sonja,


For the purpose of clarity, I presume there is a staged intervention process as well, similar to what we currently have. For example at hour 8 or 10 in advance of the 12 hour limit.

Regards

Lonnie Bossi
Chief Executive Officer – Crown Perth



Great Eastern Highway, Burswood
PO Box 500 Victoria Park
Western Australia 6079
[REDACTED]


w crownperth.com.au

From: Xavier Walsh
Sent: Tuesday, 18 May 2021 2:32 PM
To: Sonja Bauer
Cc: Lonnie Bossi; Peter Crinis; Steven Blackburn; Chris Reilly; Mark Mackay; Tim Barnett; Karl Bitar; Xavier Walsh
Subject: RG Measures

Hi Sonja

As discussed this afternoon, I have spoken to Lonnie and Peter C re play periods and we are all in agreement that we implement a maximum of 12hrs in a day (with possibly a longer period for international guests who are visiting for less than a week).

Other measures for Melbourne agreed are that the Red Carpet Program and Bingo will not be reintroduced (they have not operated since pre COVID). Lonnie has advised that they don't operate Bingo and the bus program in Perth will not be reintroduced – it ceased when the property shut due to COVID.

Regards

Xavier Walsh
Chief Executive Officer
Crown Melbourne Limited

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Address: 8 Whiteman Street, SOUTHBANK VIC 3006 AUSTRALIA



LIVE A LITTLE
FINER



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