From: Sonja Bauer

Sent: Tue, 18 May 2021 17:46:08 +1000

To: Lonnie Bossi;Xavier Walsh

Cc: Peter Crinis;Steven Blackburn;Chris Reilly;Mark Mackay;Tim Barnett;Karl

Bitar;Sonja Bauer

Subject: RE: RG Measures

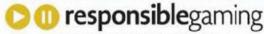
Hi Lonnie,

Yes, it would be.

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

www.crownmelbourne.com.au www.crownperth.com.au www.crownsydney.com.au



AWARENESS. ASSISTANCE. SUPPORT

Gambler's/Gambling Help 1800 858 858 Responsible Gaming Centre 1800 801 098

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From: Lonnie Bossi
Sent: Tuesday, 18 May 2021 5:41 PM

To: Xavier Walsh

Cc: Peter Crinis

Chris Reilly

Mark

Mackay

Karl Bitar

Subject: RE: RG Measures

Hi Sonja,

For the purpose of clarity, I presume there is a staged intervention process as well, similar to what we currently have. For example at hour 8 or 10 in advance of the 12 hour limit.

Regards

Lonnie Bossi

Chief Executive Officer - Crown Perth



Great Eastern Highway, Burswood PO Box 500 Victoria Park W crownperth.com.au

From: Xavier Walsh

Sent: Tuesday, 18 May 2021 2:32 PM

To: Sonja Bauer

Cc: Lonnie Bossi; Peter Crinis; Steven Blackburn; Chris Reilly; Mark Mackay; Tim Barnett; Karl Bitar;

Xavier Walsh

Subject: RG Measures

Hi Sonja

As discussed this afternoon, I have spoken to Lonnie and Peter C re play periods and we are all in agreement that we implement a maximum of 12hrs in a day (with possibly a longer period for International guests who are visiting for less than a week).

Other measures for Melbourne agreed are that the Red Carpet Program and Bingo will not be reintroduced (they have not operated since pre COVID). Lonnie has advised that they don't operate Bingo and the bus program in Perth will not be reintroduced – it ceased when the property shut due to COVID.

Regards

Xavier Walsh

Chief Executive Officer
Crown Melbourne Limited

Phone: +61 3 9292 7664 | Mobile: +61 417 115 494

Address: 8 Whiteman Street, SOUTHBANK VIC 3006 AUSTRALIA













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