

	F2012	F2013	F2014	F2015	F2016	F2017	F2018	F2019	F2020	F2021	Point redemption mechanic (How loyalty program members redeem or use Pokie Points)
<b>Gaming</b>											
Gaming Machines	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed by inserting membership card into a gaming machines terminal followed by PIN validation.
<b>Hotels</b>											
Crown Towers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at hotel checkout via membership card swipe at a POS terminal followed by birthday validation.
Crown Metropol	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at hotel checkout via membership card swipe at a POS terminal followed by birthday validation.
Crown Promenade	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at hotel checkout via membership card swipe at a POS terminal followed by birthday validation.
Crown Spa	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at spa checkout via membership card swipe at a POS terminal followed by birthday validation.
Isika	✓	✓	✓	✓	✓	✓	✓	✓	Closed	Closed	Points redeemed at spa checkout via membership card swipe at a POS terminal followed by birthday validation.
Events & Conferencing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Members must instruct Crown of their intention to redeem points for the event/conference via a signed form. Points are deducted manually in Crown's Casino Management System when the payment is settled.
<b>Restaurants/Cafes</b>											
Bistro Guillaume	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Breezes	✓	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Cafe Dell Emporio/Cantina Dell Emporio/Emporio Della Pasta	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Conservatory	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Cotta	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
East 2 West	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Espresso Bar										✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Ging Thai									✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Gochi		✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Gradi				✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Jimbo And Rex Restaurant		✓	✓	✓	✓	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
JJ's Bar & Grill	✓	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Kitchen Workshop	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Koko	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Long Chim						✓	✓	✓	✓	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Mahogany Room - Restaurant/Bar/Lounge/Suite	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at bar/restaurant via membership card swipe at a POS terminal followed by birthday validation.
Margo's	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Maze Restaurant	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Mesh Restaurant	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Mings Restaurant	✓	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Mr Hive Kitchen & Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.

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Merrywell Burger				✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Nobu Restaurant	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Number 8 Restaurant	✓	✓	✓	✓	✓	✓	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Promenade Coffee Cart			✓	✓	✓	✓	✓	✓	Closed	Closed	Points redeemed at stall via membership card swipe at a POS terminal followed by birthday validation.
Riverside Bistro & Restaurant	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Sante Buffet	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Sho Noodle Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Silks	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Snackbar	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Teak Restaurant	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
The Merry Well	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
The Pub	✓	✓	✓	Closed	Closed	Closed	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
The Waiting Room		✓	✓	✓	✓	✓	✓	✓	Closed	Closed	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
Tia To Restaurant	✓	Closed	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at restaurant via membership card swipe at a POS terminal followed by birthday validation.
<b>Bars</b>											
Arena Bar	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Club 23	✓	✓	✓	✓	✓	✓	✓	✓	Closed	Closed	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Gaming Floor Drinks via Dispense Bars	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed on gaming floor via membership card swipe at a POS terminal followed by birthday validation.
Groove Bar						✓	✓	✓	✓	✓	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Jackpot Bar		✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Lagerfield				✓	✓	✓	Closed	Closed	Closed	Closed	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Sports Bar	✓	Closed	Closed	Closed	Closed	✓	✓	✓	✓	✓	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Tangerine	✓	✓	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
Teak Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at bar via membership card swipe at a POS terminal followed by birthday validation.
<b>Retail</b>											
Cellar & Co.										✓	Points redeemed at store via membership card swipe at a POS terminal followed by birthday validation.
Crown Gifts (except Crown gift cards)						✓	✓	✓	✓	✓	Points redeemed at store via membership card swipe at a POS terminal followed by birthday validation.
Crown Member Hub (Gift card purchase only)							✓	✓	✓	✓	Members must log into the online Member Hub.
Fidels	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at store via membership card swipe at a POS terminal followed by birthday validation.
<b>Parking</b>											
Valet Parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Points redeemed at valet desk via card swipe at a POS terminal.
<b>Other</b>											

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	Crownbet					✓	✓	✓	Partnership Ceased	Partnership Ceased	Partnership Ceased	Crown Rewards members must have a linked CrownBet account. To redeem Crown Rewards points for CrownBet bonus bets or merchandise, members log onto their CrownBet account and process via the redeem points page.
	The Palms						✓	✓	✓	✓	✓	Members must instruct Crown of their intention to redeem points for the rental of The Palms via a signed form. Points are deducted manually in Crown's Casino Management System when the payment is settled.