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1 October 2019

Ms Catherine Myers
Chief Executive Officer
Victorian Commission for Gambling and Liquor Regulation
Level 3, 12 Shelley Street
RICHMOND VIC 3121

cc: Rowan Harris

By Email

Dear Ms Myers

Sixth Review of the Casino Operator and Licence (Sixth Review) - Recommendation 16

I refer to Recommendation 16 of the Sixth Review and our response dated 2 July 2018.

Recommendation 16 provides:

The VCGLR recommends that within three months of implementing the strategy, a charter is developed for the Crown Melbourne Responsible Gambling Management Committee (staff committee) which includes reference to the role and responsibility of driving a harm minimisation culture.

Crown Melbourne Limited (**Crown**) has developed the recommended Charter, which addresses the prescribed elements and is enclosed with this letter.

Please do not hesitate to contact me or Joshua Preston if you have any queries.

Yours sincerely


Barry Felstead
Chief Executive Officer – Australian Resorts

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