From: Helen Coonan

Sent: Wed, 31 Mar 2021 13:50:32 +1100

To: Steven Blackburn

Subject: Responsible Gaming - Org Structure

## Thanks Steve

Yes, I think that is a more appropriate reporting structure pending a more comprehensive re look

Tks

## Kind Regards, Helen

On 31 Mar. 2021 11:02 am, Steven Blackburn wrote:

Hi Helen.

As you may be aware, our Group General Manager, Responsible Gaming, Sonja Bauer, and the Responsible Gaming team reports into Michelle Fielding (EGM, Compliance), who reports into me. As Responsible Gaming is quite distinct from Compliance, I'd like to repoint the Sonja and the RG team directly into me. Both Sonja and Michelle support this change. Rather than wait for the overall proposed structure to be presented, I'd like to do this now as I think it will help reflect the importance we place on RG to external parties. With your permission, I'll ask HR to make this change effectively immediately. I'm asking for your approval in your capacity as CEO, as I don't believe Board approval is necessary for this internal change.

Kind regards,

Steve



STEVEN BLACKBURN GROUP CHIEF COMPLIANCE AND FINANCIAL CRIME OFFICER

w: crownresorts.com.au

A Please consider our environment before printing this email.