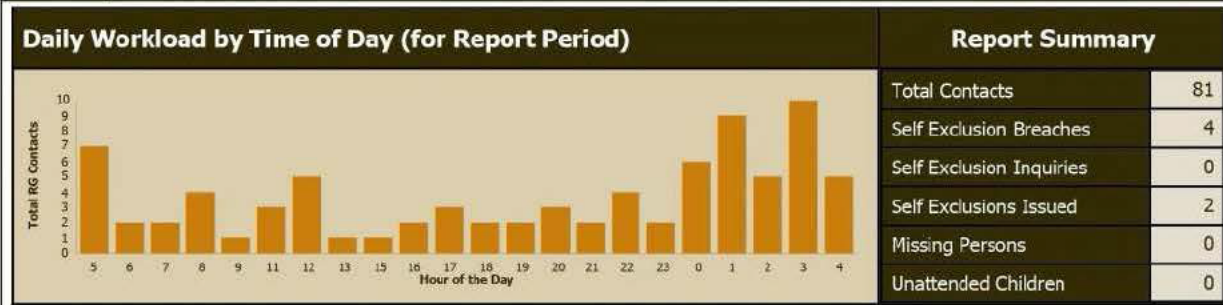


RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021



Person Registration Details	Comments	Photo
<p>Date / Time 06/03/2021 6:09:00 AM Person Name RGC Male Unknown Person ID Perso Referred By Table Games Nature of Service Observable Signs Referral Location RGC RGA fb022711</p>	<p>RGA paged to Pit 6 / 18 for unidentified male falling asleep at gaming table. When arrived, advised by TGAM that male had walked away; asked AM to contact RGA if patron returned.</p>	
<p>Date / Time 06/03/2021 6:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Break Referral Location Gaming Machines RGA BI017908</p>	<p>PPBR PRE Machines No prior PP conversation, alert VOSM Allison patron is in house and had 2 x 5.5hrs break and will check out today. Patron allowed to continue.</p>	
<p>Date / Time 06/03/2021 7:15:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Self Exclusion Referral Location GHTel Service RGA BI017908</p>	<p>[REDACTED] attended the RGC and asked for SE. All information explained and [REDACTED] successfully applied for CM and CP. Referred him to GH. Issued by CM; Minimum period 3 years; 7 years dropped off: Yes</p>	
<p>Date / Time 06/03/2021 7:57:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675</p>	<p>PP17 PRE Tables Deb ACM advised that she have spoken to [REDACTED]. She has agreed that see will leave before 18 hours.</p>	
<p>Date / Time 06/03/2021 8:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675</p>	<p>PP12 MGF Tables Attended & no observable signs</p>	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 06/03/2021 8:35:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675	PP12 MGF Tables Attended & no observable signs	[REDACTED]
Date / Time 06/03/2021 8:35:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675	PP12 PRE Tables Attended & no observable signs	[REDACTED]
Date / Time 06/03/2021 8:45:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Gaming Machines RGA da027675	PP17 VIP Machines Advised VOSM Simon to remind patron to take a substantial break.	[REDACTED]
Date / Time 06/03/2021 9:05:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Break Referral Location Gaming Machines RGA da027675	PPBR VIP Machines Patron staying at CT have a 6.14 Hrs break.	[REDACTED]
Date / Time 06/03/2021 11:21:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675	PP15 MGF Tables [REDACTED] was no longer at the table.	[REDACTED]
Date / Time 06/03/2021 11:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Break Referral Location Gaming Machines RGA da027675	PPBR MGF Machines Spoke to patron Explained PP policy. she stayed at CT last night and leaving soon	[REDACTED]



RESPONSIBLE GAMING


DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details		Comments	Photo
Date / Time 06/03/2021 11:35:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Gaming Machines RGA da027675	PP15 PRE Machines [REDACTED] was no longer at the EGM and not currently rated.	[REDACTED]	
Date / Time 06/03/2021 12:15:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location RGC RGA BI017908	PP15 MGF Machines Unable to locate patron.	[REDACTED]	
Date / Time 06/03/2021 12:23:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA BI017908	PP15 MGF Machines Approached [REDACTED] at E bank and reminded about PP. Patron and husband will leave soon.	[REDACTED]	
Date / Time 06/03/2021 12:24:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location No Referral RGA BI017908	PP15 MGF Machines Approached [REDACTED] at E bank and reminded about PP. Patron and wife will depart together.	[REDACTED]	
Date / Time 06/03/2021 12:36:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Gaming Machines RGA pf370890	PP12 VIP Machines RGA attended L0503, [REDACTED] had no observable signs.	[REDACTED]	
Date / Time 06/03/2021 12:44:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675	PP17 VIP Tables Advised by ACM [REDACTED] allowed to return at 14:00 today. Showing no observable signs left before 06:00. Later ACM advised that [REDACTED] has been spoken to, is leaving soon. Is staying in house.	[REDACTED]	



RESPONSIBLE GAMING



DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details		Comments	Photo
Date / Time 06/03/2021 1:01:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location GHTel Service RGA da027675	[REDACTED] phoned and enquired revocation process. Explained revocation process in details. At present [REDACTED] is not eligible for an application Until Dec. 2021, [Conditions applied]. Advised him to seek counselling from GH.	[REDACTED]	
Date / Time 06/03/2021 3:15:00 PM Person Name Responsible Gaming Audit Person ID Pers Referred By Responsible Gaming Nature of Service GM/TG/Staff & FATG focus Referral Location No Referral RGA da027675	Canvassed gaming floor. Liaised with patrons and staff.		
Date / Time 06/03/2021 4:30:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Interview Referral Location RGC RGA BI017908	[REDACTED] attended RGC for revocation interview with Brendan and Dinesh.	[REDACTED]	
Date / Time 06/03/2021 4:40:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Attempted Breach Referral Location Security RGA da027675	Steve SV advised that [REDACTED] was refused entry at Sports entry point.	[REDACTED]	
Date / Time 06/03/2021 5:10:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location GHTel Service RGA da027675	Informed by Steve SV that [REDACTED] is in pit8. RGA attended with SSO#29. Removed him via Ming's. Advised him to seek counselling from GH.	[REDACTED]	
Date / Time 06/03/2021 5:11:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA da027675	PP12 PRE Tables Observed patron, no observable signs.	[REDACTED]	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 06/03/2021 5:58:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Attempted Breach Referral Location Security RGA da027675	Steve SV advised that [REDACTED] was refused entry at Sports entry point.	[REDACTED]
Date / Time 06/03/2021 6:00:00 PM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service Operational Overview Referral Location RGC RGA BI017908	Checked Splunk and Webex throughout the shift.	 PHOTO REQUIRED
Date / Time 06/03/2021 6:16:00 PM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service Operational Overview Referral Location RGC RGA da027675	Checked Splunk and Webex throughout the shift.	 PHOTO REQUIRED
Date / Time 06/03/2021 6:30:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Gaming Machines RGA pf370890	PP18 VIP Machines RGA attended P1103 and spoke with P. after some investigation it was obtained that the 11 hrs rating 2am - 13:47 was a card reader issue. [REDACTED] was allowed to continue paying.	[REDACTED]
Date / Time 06/03/2021 6:42:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location GHTel Service RGA fb022711	Surveillance (Brian) advised [REDACTED] in West; RGA Brendan P. attended and escorted [REDACTED] off gaming floor via Western entry.	[REDACTED]
Date / Time 06/03/2021 7:34:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Approached [REDACTED] at RT0755 and advised him of PP policy. No observable signs noted.	[REDACTED]



RESPONSIBLE GAMING




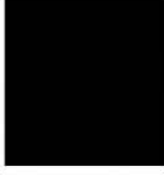


DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 06/03/2021 7:50:00 PM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location Security RGA pf370890	SV (Aaron) advised ██████ was removed from Atrium bar by security. ██████ had nil contact with RGA.	██████████
Date / Time 06/03/2021 8:00:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 VIP Machines Attended L0103 and observed ██████ no observable signs noted.	██████████
Date / Time 06/03/2021 8:31:00 PM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Mistaken Identity Referral Location Security RGA jv031797	Greg (SV) advised that ██████ is around the Western area walking around with an unknown Asian male (with a camera hanging around his neck). Approached female who advised that her surname is ██████ and male companion advised that they are from the Gold Coast touring Melbourne. Female NeoFace matched .86.	██████████
Date / Time 06/03/2021 8:57:00 PM Person Name ██████████ Person ID ██████████ Referred By Gaming Machines Nature of Service Other Referral Location Gaming Machines RGA jv031797	GM CSA Maureen phoned and advised that ██████ has RSG comment on his account. Attended Central booth and explained to Maureen that ██████ SE has been revoked. The matter was forwarded to GM AM Melissa for Maureen to access ██████ account on LUI.	██████████
Date / Time 06/03/2021 9:00:00 PM Person Name ██████████ Person ID ██████████ Referred By Self Nature of Service Revocation Information Referral Location RGC RGA pf370890	██████ called the RGC asking about revocation as he was attending a friends birthday drinks at atrium bar and had been removed by security. T&Cs were explained in regards to revocation, ██████ said he understood and thanked RGA for their time.	██████████
Date / Time 06/03/2021 9:04:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP15 MGF Machines Approached ██████ and reminded him of his length of play. Suggested to ██████ to have a break and leave in two hours. ██████ agreed; no observable signs noted.	██████████



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details		Comments	Photo
Date / Time 06/03/2021 10:33:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Gaming Machines RGA jv031797	PP15 VIP Machines VOSM Tien advised of ██████ length of play.		
Date / Time 06/03/2021 10:45:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Attended R0501 and observed ██████ no observable signs noted.		
Date / Time 06/03/2021 10:48:00 PM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Mistaken Identity Referral Location Security RGA fb022711	Surveillance (Aaron) advised possible SE patron (85% on NF for BK) at Food Court entry queuing to enter. Attended with Security and confirmed that male was not ██████ no further action required.		
Date / Time 06/03/2021 10:54:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 PRE Tables Attended 0827 and observed ██████ no observable signs noted.		
Date / Time 06/03/2021 11:39:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP17 MGF Machines Approached ██████ at RT075502 and asked him to leave for a substantial break. ██████ agreed and left shortly after. ACM Pauline notified.		
Date / Time 06/03/2021 11:52:00 PM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP17 MGF Machines Approached ██████ at R4003 and asked her to leave. ██████ complied and left shortly after.		



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 07/03/2021 12:02:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Observable Signs Referral Location Table Games RGA pf370890	AM (Zoe) advised [REDACTED] was at 1610 and was wearing the same clothes as yesterday. RGA attended [REDACTED] was not showing any observable signs, Zoe to monitor.	[REDACTED]
Date / Time 07/03/2021 12:16:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 PRE Tables Approached [REDACTED] in pit 8 and reminded her of her length of play; no observable signs noted.	[REDACTED]
Date / Time 07/03/2021 12:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Attended D0104 and observed [REDACTED]; no observable signs noted.	[REDACTED]
Date / Time 07/03/2021 12:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP15 PRE Tables [REDACTED] is no longer in Teak when RGA arrived. Notified TG AMs and will continue to monitor.	[REDACTED]
Date / Time 07/03/2021 12:46:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 PRE Machines Unable to observe patron as he is no longer at the EGM and not currently rated.	[REDACTED]
Date / Time 07/03/2021 12:49:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA fb022711	Surveillance (Cathy) advised [REDACTED] entered gaming floor via Atrium entry at 12:49; Security followed him to Pit 8 and he was escorted off gaming floor via Atrium entry. RGA advised at 12:59AM; no contact with patron.	[REDACTED]



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 07/03/2021 1:08:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 VIP Tables Unable to observe [REDACTED] as she is no longer at the table and not currently rated.	[REDACTED]
Date / Time 07/03/2021 1:15:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA pf370890	PP17 VIP Tables Spoke/SMS ACM (Chris) [REDACTED] required a substantial break TG ACM Mahogany_1 1:34 AM [REDACTED] is staying in house and fully understands the need for extensive break time from gaming. She's leaving now and is not to return until 10am tomorrow	[REDACTED]
Date / Time 07/03/2021 1:15:00 AM Person Name [REDACTED] Person ID 103276 Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA pf370890	PP12 Pre Tables RGA attended 1721, [REDACTED] no longer in at table AM (Ben) to monitor.	[REDACTED]
Date / Time 07/03/2021 1:15:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA pf370890	PP15 VIP Tables Spoke/SMS ACM (Chris) [REDACTED] required a substantial break TG ACM Mahogany_1 1:55 AM [REDACTED] will be leaving at 3am to check out and catch a 4am flight	[REDACTED]
Date / Time 07/03/2021 1:21:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Tables Attended C8009 and observed [REDACTED] no observable signs noted.	[REDACTED]
Date / Time 07/03/2021 1:24:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Unable to observe [REDACTED] as he is no longer at the EGM and not currently rated.	[REDACTED]



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 07/03/2021 1:34:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA fb022711	PP18 VIP Tables Advised by TG ACM: ██████████ is staying in-house and fully understands the need for extensive break time from gaming. She's leaving now and is not to return until 10AM today".	
Date / Time 07/03/2021 1:57:00 AM Person Name ██████████ Person ID ██████████ Referred By Table Games Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 PRE Tables TG AM Zoe phoned and advised that ██████████ commenced play at 12:27 pm, 06/03/21.	
Date / Time 07/03/2021 1:57:00 AM Person Name ██████████ Person ID ██████████ Referred By Crown Perth Nature of Service Self Exclusion Referral Location GHTEL Service RGA fb022711	██████████ applied to be self-excluded from Crown Perth and Crown Melbourne on 6 March 2021. Excluded by - CP SE period: 1 year 7 year opt out?: Yes RGA: Han ██████████ Per ██████████	
Date / Time 07/03/2021 2:00:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA pf370890	PP12 MGF Tables RGA attended 0615, ██████████ had no observable signs	
Date / Time 07/03/2021 2:15:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA pf370890	PP12 Pre Machines RGA attended G5101, ██████████ had no observable signs	
Date / Time 07/03/2021 2:15:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA pf370890	PP15 Pre Tables RGA attended 0808, AM informed RGA ACM (Adam) has spoken to ██████████ about substantial break TG ACM Premium_2 2:14 AM Patron will stay till 4am max and leave for minimum 8 hours	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 07/03/2021 2:22:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Unable to observe [REDACTED] as she is no longer at R3808 and not currently rated.	[REDACTED]
Date / Time 07/03/2021 2:55:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Tables Unable to observe [REDACTED] as he is no longer at the ETG and not currently rated.	[REDACTED]
Date / Time 07/03/2021 3:01:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Unable to observe [REDACTED] as he is no longer in Teak and not currently rated.	[REDACTED]
Date / Time 07/03/2021 3:04:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 PRE Machines Attended G1308 and observed [REDACTED]. He is playing with 2 male companions; no observable signs noted.	[REDACTED]
Date / Time 07/03/2021 3:05:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 PRE Tables Attended 1703 and observed [REDACTED] no observable signs noted.	[REDACTED]
Date / Time 07/03/2021 3:10:00 AM Person Name [REDACTED] Person ID 109212 Referred By Self Nature of Service Seeking other Assistance Referral Location RGC RGA jv031797	P [REDACTED] approached me in Maple room and alleges that he lent [REDACTED] \$500 on 05/03 at approximately 3 am. He claims that he lent P [REDACTED] money as she was looking depressed and lonely and felt sorry for her. Explained to [REDACTED] that lending/borrowing money is not permitted in the casino and that he can pursue the matter with VicPol. [REDACTED] showed me exchange of text messages between him and [REDACTED] regarding [REDACTED] chasing [REDACTED] to return his money. One of the messages stated that [REDACTED] could not pay [REDACTED] back as she has got nothing left and that she kept losing. [REDACTED] eventually stopped responding to [REDACTED] messages.	[REDACTED]



RESPONSIBLE GAMING







DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 07/03/2021 3:10:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Observable Signs Referral Location RGC RGA jv031797	<p>[REDACTED] is the 2nd patron in 2 days who alleges that [REDACTED] owes him \$500 at 3 am on the 5th of March. [REDACTED] remains on RGA pager for a welfare chat about allegations around her borrowing money and must be advised she may potentially be banned should there be more allegations that may arise regarding the same matter.</p>	[REDACTED]
Date / Time 07/03/2021 3:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA jv031797	<p>PP18 PRE Tables</p> <p>Approached [REDACTED] at pit 8 thinking that she was [REDACTED] and advised her that she has two more hours to go. Realized that it was [REDACTED]. Advised ACM Deb that [REDACTED] was in pit 8, not handing her card in and that she's reached well over 18 hours. Deb advised that she will speak with [REDACTED] and ask her to take a 24-hour break from the gaming floor. Deb advised shortly that [REDACTED] is no longer in Maple room.</p>	[REDACTED]
Date / Time 07/03/2021 3:49:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	<p>PP12 PRE Tables</p> <p>Attended 1713 and observed [REDACTED]; no observable signs noted.</p>	[REDACTED]
Date / Time 07/03/2021 3:51:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	<p>PP12 PRE Machines</p> <p>Approached [REDACTED] at G1406 and reminded him of his length of play; no observable signs noted.</p>	[REDACTED]
Date / Time 07/03/2021 3:54:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	<p>PP15 PRE Tables</p> <p>Unable to speak to [REDACTED] as he is no longer in Teak and not currently rated.</p>	[REDACTED]
Date / Time 07/03/2021 3:55:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	<p>PP12 PRE Tables</p> <p>Attended 1712 and observed [REDACTED]; no observable signs noted.</p>	[REDACTED]



RESPONSIBLE GAMING

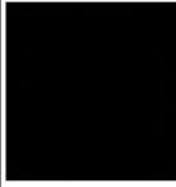





DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details	Comments	Photo
Date / Time 07/03/2021 4:01:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP15 MGF Machines Approached ██████ and reminded him of his length of play ██████ advised that he is leaving soon.	
Date / Time 07/03/2021 4:04:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP12 MGF Machines Approached ██████ at R2106 and reminded him of his length of play; no observable signs noted,.	
Date / Time 07/03/2021 4:11:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Gaming Machines RGA fb022711	PP18 VIP Machines Advised GM VOSM Pers of ██████ length-of-play; VOSM will speak with patron. VSE conducted welfare check - ██████ is staying in-house and VOSM is satisfied with her 5hr break. Will continue to monitor.	
Date / Time 07/03/2021 4:25:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA fb022711	PP12 PRE Machines Observed ██████ at A06; no observable signs noted.	
Date / Time 07/03/2021 4:40:00 AM Person Name Responsible Gaming Audit Person ID Perso Referred By Responsible Gaming Nature of Service GM/TG/Staff & FATG focus Referral Location No Referral RGA fb022711	Canvassed gaming floor. Liaised with patrons and staff.	<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">PHOTO REQUIRED</p> <p style="text-align: center;">  responsiblegaming <small>APPROVED ASSISTANCE SUPPORT Casino's Standard Help 855-855-855 Responsible Gaming Centre 780-001-008</small> </p> </div>
Date / Time 07/03/2021 5:20:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA jv031797	PP17 MGF Tables Observed ██████ going down escalators from food court to basement car park.	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Mar 6, 2021

Person Registration Details		Comments	Photo
Date / Time 07/03/2021 5:44:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP15 VIP Tables MAH ACM advised via Webex that they have ordered latte for ██████████ and was advised to think of departing; reminding him of his length of play.		
Date / Time 07/03/2021 5:44:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP15 VIP Tables MAH ACM advised that ██████████ has left the room.		
Date / Time 07/03/2021 5:44:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA fb022711	PP12 MGF Tables Attended C61 but ██████████ had left area - unable to observe patron.		
Date / Time 07/03/2021 5:45:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA fb022711	PP12 PRE Tables Observed ██████████ at Pit 8 / 17; no observable signs noted.		
Date / Time 07/03/2021 5:47:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA fb022711	PP12 PRE Machines Observed ██████████ at G53; no observable signs noted.		
Date / Time 07/03/2021 5:52:00 AM Person Name ██████████ Person ID ██████████ Referred By Splunk Nature of Service Play Periods Referral Location RGC RGA fb022711	PP12 MGF Machines Observed ██████████ at R21; no observable signs noted.		
Registration Date/Time	Operational Overview		Created By
06/03/2021 06:00:00 PM	Checked Splunk and Webex throughout the shift.		BI017908
06/03/2021 06:16:00 PM	Checked Splunk and Webex throughout the shift.		da027675