From: Jose Machado

**Sent:** Thu, 25 Feb 2021 09:10:33 +1100

To: Mark Mackay

Subject: RE: Required information

Thanks Mark,

Ready to discuss when you are

Best Regards,

## Jose Machado

Finance and Commercial Manager - Gaming

Crown Melbourne Limited

w: crownresorts.com.au

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From: Mark Mackay

Sent: Wednesday, 24 February 2021 10:20 PM

To: Jose Machado Cc: Simon Noonan

Subject: Re: Required information

Thanks Jose.

Much appreciated will give you a call tomorrow to discuss.

Appreciate how much effort this took,

Cheers

Mark Mackay

On 24 Feb 2021, at 6:47 pm, Jose Machade

wrote:

Mary Vanin

Hi Mark,

See below for all the FY data available to me today

I can keep digging tomorrow for FY12 and FY13. Whoever was before me did not saved the original reports and Dacom is not holding this data anymore.

			Α	В	C	D = B + C	E = A + D
Fiscal Year Number	Turnover	Net Revenue	Rewards Amount	W/Back	Matchplay and others	Total Points	Total Bonusing
2014	\$5,177,345	\$431,223,	\$11,102,22	\$24,743,86	\$46,382,88	\$71,126,7	\$82,228,9
	,266	119	5	9	0	49	74
2015	\$5,402,537	\$446,278,	\$12,603,98	\$25,889,55	\$50,445,73	\$76,335,2	\$88,939,2
	,960	627	3	9	4	93	76
2016	\$5,514,933	\$459,432,	\$12,624,70	\$25,141,50	\$50,189,03	\$75,330,5	\$87,955,2
	,569	567	3	5	5	40	43
2017	\$5,468,326	\$444,962,	\$11,221,33	\$22,857,87	\$56,253,42	\$79,111,2	\$90,332,6
	,235	155	4	5	4	99	33
2018	\$5,551,893	\$ <del>44</del> 5,511,	\$11,761,35	\$22,596,85	\$57,141, <del>4</del> 9	\$79,738,3	\$91,499,7
	,797	203	2	5	4	49	01
2019	\$5,851,909	\$459,123,	\$12,795,30	\$22,619,37	\$52,726,00	\$75,345,3	\$88,140,6
	,081	840	5	4	3	77	82

## Hope the above helps

Best Regards,

## Jose Machado

Finance and Commercial Manager – Gaming

Crown Melbourne Limited

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<image002.png>

<image003.jpg>

<image004.png>

From: Jose Machado

Sent: Wednesday, 24 February 2021 3:08 PM

To: Mark Mackay

Subject: RE: Required information

Hi Mark,

All free credit/points including Welcome back will be on top of the rewards only amount I reported.

I can do it but is quite manual, month by month. Already got the team into it

As an example, See below for all bonus deductions (Points and Rewards) for December19 when we deducted \$7.5m:

<image006.png>

Thank you

Best Regards,

Jose Machado

Finance and Commercial Manager - Gaming

Crown Melbourne Limited

w: crownresorts.com.au

A Please consider our environment before printing this email.

<image001.png>

<image002.png>

<image003.jpg>

<image004.png>

From: Mark Mackay

Sent: Wednesday, 24 February 2021 1:34 PM

To: Jose Machado

Subject: RE: Required information

Thanks Jose,

The numbers look ok ex Points deductions. Any way you can pull Welcome back out of the number?

Cheers

Mark Mackay

From: Jose Machado

Sent: Wednesday, February 24, 2021 12:23 PM

To: Mark Mackay

Subject: Required information

Hi Mark,

Just double checking if you are referring to just the bonus jackpots figures ex points deduction? If that if the case then please see below for all the data available per FY:

Fiscal Year Number	Turnover	Net Revenue	Bonus Jackpots
2005	\$3,967,418,646.04	\$323,348,200.52	\$0.00
2006	\$4,366,686,874.21	\$364,084,420.60	\$0.00
2007	\$4,352,968,473.72	\$367,531,498.35	\$0.00
2008	\$4,445,573,703.58	\$375,232,895.52	\$0.00
2009	\$4,613,581,411.36	\$387,899,089.68	\$0.00
2010	\$4,723,013,429.36	\$407,073,950.49	\$0.00
2011	\$4,988,007,891.87	\$434,415,889.69	\$0.00
2012	\$5,113,108,047.99	\$448,832,810.55	\$0.00
2013	\$5,111,331,229.84	\$442,365,887.73	\$7,444,824.28
2014	\$5,177,345,265.75	\$431,223,118.99	\$11,102,225.42
2015	\$5,402,537,959.95	\$446,278,627.01	\$12,603,982.53
2016	\$5,514,933,568.99	\$459,432,566.58	\$12,624,702.86
2017	\$5,468,326,234.60	\$ <del>444</del> ,962,154.55	\$11,221,333.98
2018	\$5,551,893,797.15	\$445,511,202.79	\$11,761,352.43
2019	\$5,851,909,080.86	\$459,123,839.61	\$12,795,304.50
2020	\$4,460,847,923.75	\$339,599,506.88	\$8,680,347.81
2021	\$830,028,459.45	\$66,493,373.50	\$1,199,325.21

If you are referring to the bonusing amount which for Revenue Audit is also called "Bonus Jackpots", that will then include points and is the  $^{\sim}$ \$8m a month I referred to. For example see December 19:

<image007.png>

If you need the later I will work on it this afternoon and get it to you by the end of the day

Best Regards,

Jose Machado

Finance and Commercial Manager – Gaming Crown Melbourne Limited

w: crownresorts.com.au

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