

From: Stephen Hancock
Sent: Fri, 21 May 2021 16:56:37 +1000
To: Cage-MEL-Operations Managers;Cage-MEL-Area Managers;Wayne Hooke;Peter Lawrence;Tom Rickard;David Brown;Jarrod Campbell;Mary Gioras
Cc: Xavier Walsh;Lonnie Bossi;Peter Crinis;Steven Blackburn;John Salomone;Tim Barnett;Mark Mackay;Sean Knights;Nick Stokes;Jon Yeats;Adam Sutherland
Subject: Other Casino Payments & Cheques

Good Afternoon,

After consultation with Crowns Executive Management and Financial Crime Teams, a decision has been reached to no longer accept 'Other Casino Cheques' or 'Telegraphic Transfers' sent from other Casino's on behalf of Crowns patrons. In addition, Crown will no longer send Telegraphic Transfers directly to another Casino on behalf of our customers.

As a result of the above decision, patrons may only send funds to Crown from their personal bank account, and Crown will only remit funds directly to a patrons personal bank account. These changes come in with immediate effect.

Can you please advise your teams accordingly.

Regards

Stephen Hancock | General Manager - Cage & Count | Crown Melbourne Limited

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