



A WORLD OF ENTERTAINMENT™

Contact: Lonnie Bossi  
Direct Line: [REDACTED]

27 May 2021

Mr Duncan Ord  
Chairman  
Gaming & Wagering Commission of Western Australia  
C/- Department of Local Government, Sport and Cultural Industries  
Gordon Stephenson House  
Level 2, 140 William Street  
PERTH WA 6000

**Confidential**

Dear Mr Ord,

Further to the commitment made at the Gaming and Wagering Commission **(Commission)** meeting on Tuesday 25 May, 2021 and reflected in the discussion earlier today, please find enclosed the Crown Resorts Remediation Plan **(Plan)** updated to 27 May, 2021.

I am available at the Commission's convenience to answer questions or provide further clarity on any aspect of the Plan, as required.

Yours sincerely,



Lonnie Bossi  
**Chief Executive Officer – Crown Perth**

Copy: Nicola Perry, A/Chief Casino Officer, Department of Local Government, Sport and Cultural Industries  
Helen Coonan, Executive Chair, Crown Resorts Limited  
Nick Weeks, EGM Transformation & Regulatory Response, Crown Resorts Limited  
Steven Blackburn, Chief Compliance & Financial Crime Officer, Crown Resorts Limited