

27 May 2021

By email:

Mr Ross Kennedy Chairperson Victorian Commission for Gambling and Liquor Regulation Level 3, 12 Shelley Street RICHMOND VIC 3121

Dear Mr Kennedy,

I refer to your letter of 27 April 2021 directing Crown Melbourne Limited to provide the Victorian Commission for Gambling and Liquor Regulation with a "monthly report on the progress of implementing the reform programs outlined in the Reform Agenda it identified to the Commission during the course of this matter (Direction)".

Please find enclosed the initial report (Report) submitted pursuant to the Direction.

I am available at the VCGLR's convenience to answer questions or provide further clarity on any aspect of the Report, as required.

Yours sincerely,

Xavier Walsh Chief Executive Officer Crown Melbourne Limited

Copy: Catherine Myers, Chief Executive Officer, VCGLR

Scott May, Director Legal Services & General Counsel, VCGLR

Helen Coonan, Executive Chair, Crown Resorts Limited

Nick Weeks, EGM Transformation & Regulatory Response, Crown Resorts Limited Steven Blackburn, Chief Compliance & Financial Crime Officer, Crown Resorts Limited