

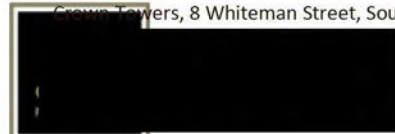
From: Mary Manos
Sent: Thu, 7 Jan 2021 21:34:05 +1100
To: Wombolt, Kyle;Jan Williamson
Cc: Mary Manos
Subject: RE: International markets requiring risk assessments

Hi Kyle

FYI the meeting maker just came in for 6pm our time which I assume you meant 3pm ie 12pm your time?

Mary Manos
General Counsel & Company Secretary
Crown Resorts Limited

Crown Towers, 8 Whiteman Street, Southbank, Victoria 3006



w:crownresorts.com.au

From: Wombolt, Kyle [REDACTED]
Sent: Thursday, 7 January 2021 5:05 PM
To: Jan Williamson [REDACTED]; Mary Manos
[REDACTED]
Subject: RE: International markets requiring risk assessments

Thanks Mary and Jan. We are good for Monday at 3 pm. Unless you tell me to use a different format, I will circulate a Teams invite later today.

Best regards,
Kyle

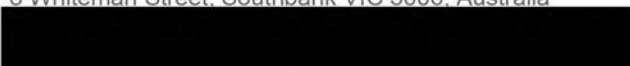
From: Jan Williamson [REDACTED]
Sent: Thursday, January 7, 2021 2:03 PM
To: Mary Manos [REDACTED] Wombolt, Kyle [REDACTED]
Subject: RE: International markets requiring risk assessments

Dear All

That time also suits me thank you

Regards

Jan Williamson | Senior Legal Counsel | Crown Melbourne Limited
8 Whiteman Street, Southbank VIC 3006, Australia



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From: Mary Manos
Sent: Thursday, 7 January 2021 4:31 PM
To: Wombolt, Kyle
Cc: Jan Williamson
Subject: Re: International markets requiring risk assessments

Hi Kyle

Monday at 3pm or shortly after works for me.

Thank you
Mary

On 7 Jan 2021, at 4:27 pm, Wombolt, Kyle [REDACTED] wrote:

Thanks Mary. Could you and Jan do tomorrow at 2:30 pm Melbourne time? Alternatively, any time on Monday after 3:00 pm Melbourne time would work. Please let me know and I will circulate an invitation.

Best regards,
Kyle

Kyle Wombolt
Global Head – Corporate Crime and Investigations
Herbert Smith Freehills

23rd Floor, Gloucester Tower, 15 Queen's Road Central, Hong Kong

[REDACTED]
www.herbertsmithfreehills.com

From: Mary Manos [REDACTED]
Sent: Thursday, January 7, 2021 9:36 AM
To: Wombolt, Kyle [REDACTED]
Cc: Jan Williamson [REDACTED]; Mary Manos [REDACTED]
Subject: RE: International markets requiring risk assessments

Hi Kyle

Happy New Year to you also.

Jan and I generally available so perhaps if you let us know what suits you over the next few days we can fit in with that.

Kind regards
Mary

Mary Manos
General Counsel & Company Secretary
Crown Resorts Limited

<image002.png>
Crown Towers, 8 Whiteman Street, Southbank, Victoria 3006



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From: Wombolt, Kyle [REDACTED]
Sent: Tuesday, 5 January 2021 4:46 PM
To: Mary Manos [REDACTED]
Cc: Jan Williamson [REDACTED]
Subject: RE: International markets requiring risk assessments

PRIVILEGED AND CONFIDENTIAL

Hi Mary – I hope you are well and Happy New Year. In regard to your offer for a further conference with Crown, I don't think I need a conference at this stage, but it would be good if you and I could have a chat so I can make sure we are properly scoping the project and meeting your expectations. Can you let me know when it would be convenient to speak? Thanks.

Best regards,
Kyle

From: Wombolt, Kyle [REDACTED]
Sent: Tuesday, December 22, 2020 8:49 PM
To: Mary Manos [REDACTED]
Cc: Jan Williamson [REDACTED]
Subject: Re: International markets requiring risk assessments

PRIVILEGED AND CONFIDENTIAL

Hi Mary -

Thanks for the email. We can definitely help with this. I will be in Hong Kong over the holiday so will be able to get started on it immediately. In the meantime, please let me know if there is anything you want to discuss and I will call.

Happy holidays.

Best regards,
Kyle

Sent from my iPhone

On 22 Dec 2020, at 7:02 PM, Mary Manos [REDACTED] wrote:

Privileged and confidential

Dear Kyle

I hope this email finds you well.

There has been a lot happening at Crown so apologies for the delay in coming back to you. Having finally tracked down the "preliminary" work that Josh had referred to in our conference, we consider that it would be best if we were to ask you to help us with some fresh advice in relation to the proposed operating model described by our newly appointed CEO Crown Melbourne (Xavier) below.

In summary, Crown does not intend to have any permanent overseas presence, but may consider whether it is appropriate for fly in fly out visits to occur in the future.

Would it be possible to prepare a table that lists the counties set out below, describes the current political situation, calls out any specific risks and suggests any mitigating processes which may be appropriate.

Appreciate it is very close to the holiday season and expect that this would be a January deliverable (if possible).

In the meantime, let me know if you have any questions or would benefit from a further conference with Crown.

Kind regards
Mary

Mary Manos
General Counsel & Company Secretary
Crown Resorts Limited

<image009.png>

Crown Towers, 8 Whiteman Street, Southbank, Victoria 3006



w: crownresorts.com.au

From: Xavier Walsh [REDACTED]
Sent: Monday, 21 December 2020 9:09 AM
To: Mary Manos [REDACTED]
Cc: Jan Williamson [REDACTED]; Xavier Walsh
[REDACTED]; Michael Branson
Subject: International markets requiring risk assessments

Morning Mary

As recently discussed, I would be grateful if you could arrange for an external risk assessment on the international markets Crown wishes to conduct business.

As background, please find below a summary of the existing protocols our VIP International sales team follow with respect to customer contact:

General Protocols applying to all countries:

- Gaming related discussions may only occur in/from Australia or London,
- Discussion of Crown's Resorts and facilities (non gaming) may occur in any location,
- Gaming related data must not be stored on any device outside of Australia or London (but this does not include recording information in Salesforce),
- All travel for customers to Australia and London (incl. flights accommodation and visas) must be arranged from either the Melbourne office or via an approved travel agent if travelling to London, and
- All contact, regardless of importance must be logged in Salesforce within 24 hours

Additional Protocols:

People's Republic of China

- Travel to PRC on business is prohibited
- Outbound sales, marketing activities or initiating contact with PRC customers is prohibited

Saudi Arabia

- Travel to Saudi Arabia is prohibited

Malaysia

- All meetings must be attended by at least two Crown staff members
- Meetings must not occur with ethnic Malays

Below is a list of the countries that our staff have travelled to see customers (or may wish to travel to in future) noting whether we have received external advice or reviewed internally:

<image001.png>

Xavier Walsh

Chief Operating Officer
Crown Melbourne Limited

[REDACTED]

[REDACTED] | Website: www.crownmelbourne.com.au

Address: 8 Whiteman Street, SOUTHBANK VIC 3006 AUSTRALIA

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