



#	Area	Changes already made	Proposed next steps	Responsibility	Target Timing
		<p>Officer <del>and he commenced in that role</del> on 1 March 2021. He reports to the CEO (or equivalent) and has a reporting line to the Board.</p> <ul style="list-style-type: none"> <li>Mr Tony Weston was appointed as the new Chief People and Culture Officer and will commence on 7 June 2021. He will report to the CEO (or equivalent) and have a reporting line to the People, Remuneration and Nomination Committee.</li> <li>Ms Jessica Ottner <del>was appointed</del><u>has commenced</u> as the Group General Manager – Internal Audit, commencing on 10 May 2021, <del>and will</del> have a functional reporting line to the CFO and <del>have</del><u>has</u> a direct reporting line to the Audit and Corporate Governance Committee.</li> </ul>			
8.	VIP Business Restructure	<ul style="list-style-type: none"> <li>In January 2021, the Board approved the transition to an Australian based VIP model, with the closure of all remaining offshore offices and the cessation of employment of overseas domiciled sales team employees.</li> <li><u>Crowns offices in Hong Kong and Auckland closed on 28 February 2021 and all overseas domiciled positions were made redundant on that date.</u></li> <li>A restructure of the operational functions has been completed. VIP will now operate solely as <u>an Australian-based</u> Business Development function reporting to Xavier Walsh (Crown Melbourne CEO). The remaining operational roles for the VIP business have been integrated within existing Crown Melbourne functions (e.g. Finance, Marketing, Business Operations).</li> </ul>	<p><del>REDACTED - PRIVILEGE</del></p> <p><del>REDACTED - PRIVILEGE</del></p>	Xavier Walsh	

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		<ul style="list-style-type: none"> <li>The Australian based VIP model will ultimately report <del>in</del> to Xavier Walsh (CEO Crown Melbourne).</li> <li>VIP Executives Roland Thieler, Jacinta Maguire and Ishan Ratnam have now departed Crown.</li> </ul>			
<b>CPH Relationship</b>					
9.	Termination of agreements	<ul style="list-style-type: none"> <li>Services Agreement and Controlling Shareholder Protocol were terminated on 21 October 2020.</li> </ul>	<ul style="list-style-type: none"> <li>Complete.</li> <li>Crown is also willing to undertake to the Authority that similar arrangements will not be entered into in the future should this be required.</li> </ul>	Helen Coonan	Complete
10.	Resignation of directors	<ul style="list-style-type: none"> <li>Mr Johnston, Mr Jalland and Mr Poynton have resigned from the Crown Resorts Board.</li> </ul>	<ul style="list-style-type: none"> <li>CPH no longer has separate representation on the Board of Crown.</li> </ul>	Helen Coonan	Complete
11.	Controls on the influence of CPH	<ul style="list-style-type: none"> <li>Refer to items 9 and 10 above.</li> </ul>	<ul style="list-style-type: none"> <li>Crown understands that additional undertakings have been provided by CPH to ILGA.</li> </ul>	Helen Coonan	Complete
<b>AML/CTF Change Program</b>					
12.	Financial Crime Resourcing and Team Structure <u>[update following 24/5 Board meeting]</u>	<ul style="list-style-type: none"> <li>A new Compliance and Financial Crime department independent of business units has been created with direct reporting lines to the Board.</li> </ul>	<ul style="list-style-type: none"> <li><u>Mr Blackburn is presenting his plan to the Board on 24 May 2021. This Plan includes a further increase in FTE.</u></li> </ul>	Steve Blackburn / Nick Stokes	

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